



**LSS**  
of Northern California

**Ending Homelessness. For Good.**

## An Update to the Community

Dear Friend of LSS,

Times such as these make us grateful for what we *do* have. Here at **LSS**, we are always grateful for your prayers, gifts and good deeds on our behalf.

**Sheltering in place has pushed us to be more resourceful and resilient as we figure out how to maintain some semblance of normalcy.**

Here's what the staff of LSS of Northern California is doing to that end. Since LSS is considered an **essential service**, we continue to provide guidance and assistance *every day* to the 3,800-plus individuals and families we serve in six counties. Some of our employees **go into the office every day** to ensure those entrusted to our care can remain in stable housing and get the care they need. Some employees work remotely but **check-in with their clients every day** via telephone, cell phone and texting. Some *clients* check-in with their caseworker to make sure he or she is healthy and coping!

Last week, staff assembled boxes of nutritious items from the local food bank and delivered them to clients' doorsteps or designated areas in their apartment buildings. This reduced unnecessary handling of food items and allowed those we serve to stay in their room or apartment and not venture out. This will be the new normal for a while as we make sure that residents at all of our sites have enough healthy food.

We can and will stay strong and healthy! **Let us know how you are doing.** We welcome your updates and thoughts.

Sincerely,

**Carol Roberts, Ph.D., CEO**  
LSS of Northern California

**P.S.** If you have the ability, a gift of any size to LSS can be a huge help at this time. Here's how we can use the extra support right now:

- We continue to need basic personal hygiene and sanitation products for our clients and our staff in the office so we can maintain safe environments for all.
- Everyone we serve gets access to the food bank, but we could bolster our local restaurants by ordering take-out food as a special treat for our clients. Gift cards or a general donation can help with this

You can see our wish list of needs at [AmazonSmile. \(here\)](#)